Remote Surveillance Guide

Step 1. Connect DVR to LAN

Schematic Diagram

Unplug modem then connect router and device

ISP Internet Router

DVR/NVR

PC

Network Cable

WIFI or RJ45 Cable

DSL/CABLE MODEM

ROUTER

DVR

1 2

1 3

Playback

Enter system Main Menu-Search, system as follows:

Search the video you want via time or Event, then play it.

Previous Record:

Move to last recorded event

Next Record:

Move to next recorded event

Fast Forward:

Video can be played at different speeds, from 1/4 times to 16 times.

Rewind:

Video play can be rewound at 1 time, 8 times, 16 times and 32 times.

Screen Display Mode:

Both single-screen and multi-screen are available. You can choose how many channels you want to playback at one time. Channels without records will show a blank screen.

Upgrade

1. Check unidensupport.com for information on upgraded firmwares for your DVR.
2. Insert USB drive into DVR port USB2.0.
3. Restart DVR (power off and on), and it will be upgraded automatically.

Motion

(continued)

Step 2. Port Forwarding

1. Log in to your router admin screen
2. Find the Router Subnet Mask (for example: 255.255.255.0), Preferred DNS server (for example: 211.136.192.6), Alternate DNS Server (for example: 114.114.114.114).
3. Enter Subnet Mask, Preferred DNS Server and Alternate DNS Server in DVR network settings.
4. Please ensure the IP address you input is not used by any other device, such as a computer, server, etc.
5. Click Test, if ‘OK’ is displayed, the network is connected successfully.

Note: Please ensure DHCP in your router is open. Before monitoring via smartphone or computer, please ensure your DVR can be connected to internet.

Step 3. Remote Monitoring Setting

Step 4. Smartphone Monitoring

Click to save settings

Click to exit

All color and luminance is recommended for sensitivity, it may be necessary to adjust its sensitivity. The default value is 4. It is 1 to 8.
Right-click mouse to bring up or hide control menu on screen.

User-friendly design makes learning easier.
Thru good video quality, come with a wide angle.
A yellow humanoid figure will appear on the screen. You will not count bags, boxes or other objects within the grid area.

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Need Help?

Contact Us:

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